

## Lost Campers Terms on Vehicle Maintenance

*We want to ensure that you have an easy going trip and that our van is looked after while it is in your possession. We care about our vans and we care about you and your experience.*



Our vans are serviced and inspected every 5,000 miles and our staff top up fluids and check tires before we get our renters on the road for their adventure. We ask that you maintain the fluids and tire pressure also. The fluids we'd like you to check are engine oil, coolant in the reservoir next to the radiator, power steering fluid, brake fluid, and windshield washer fluid.

Your tire pressure should be 36 PSI although this can change when you are driving at elevation. Do not fill the tire beyond 40 PSI when the vehicle is warm. We have notes in your vehicle's binder about tire pressure. Fluids should be checked on a level surface and all checks should be done when the vehicle is cold. Please do not overfill any of the fluids. Check these regularly to ensure proper vehicle function, good gas mileage and longevity!

Please report any vehicle issues immediately to Lost Campers. Contact information for our roadside assistance team is included in your vehicle's binder which can be found either in one of the front door pockets or in your glovebox.

If traveling in desert areas or in high mountain regions in particular, along with all other areas, it is important to continually check all vitals on the vehicles. Any damage caused by negligence of the renter will result in repair fees charged to the renter.

## For Renters Travelling for 30 Days or Longer

Vehicle servicing is a must on rentals 30 days or over, as per our rental terms. We require that our renters communicate and work with us from the road to arrange servicing along their route as well as the regular maintenance checks mentioned above. We cover the cost of servicing and have a nationwide fleet account with Pep Boys, but we do not compensate for mileage or provide alternative transportation for routine vehicle maintenance. A routine oil change and general maintenance should not take more than an hour or two of your time if it is scheduled in advance. We will not reimburse you for a servicing if we didn't approve it first.

Please reach out to our roadside assistance team when you have been on the road for 30 days and are not due to return a day or two past the 30 day mark. Lost Campers does not provide compensation for time or transportation while on the road services are being conducted. Lost Campers does not cover servicing outside of the USA. Failure of our renter to have a routine oil change (servicing) and safety inspection on a longer rental will be treated as negligence.

I understand that I need to check the fluids and tire pressure during my trip and that if I am on a 30 day rental or longer I will contact Lost Campers to schedule my routine service and inspection.

Primary Driver

Secondary Driver